Single sign-on

As an alternative to the traditional email/password account authentication method, you can create a Redis Cloud account and sign into the admin console with single sign-on (SSO). This allows you to use one set of credentials, managed by your identity provider, to access multiple websites.

Social login

One SSO option that Redis Cloud offers is social login, which allows you to use an existing social media account to create or sign into your Redis Cloud account.

Redis Cloud supports the following social logins:

- GitHub
- Google

Note: If your Google and GitHub accounts share an email address (such as Gmail), you can use either one to sign into the same Redis Cloud account.

Create a new account with social login

Google

1. Select Google from the sign in screen
2. Choose your preferred account from the list
3. Select Confirm on the Sign in with Google prompt

GitHub

1. Select Github from the sign in screen
2. Select Authorize on the Authorize Redis Okta Auth Github prompt
3. Enter your GitHub password to Confirm access

Note:
If the email address associated with your GitHub account is not public, you will see an error message that your sign in attempt failed. You need to make your email address public on GitHub before you try again.

To make your GitHub email address public:

1. Select your user icon in the upper right corner and choose Settings from the dropdown menu
2. Select Emails and clear the Keep my email addresses private checkbox
3. Select Profile and choose your email address from the Public email dropdown list
4. Select Update profile to apply your changes

Migrate an existing account to social login

If you already have a Redis Cloud account that requires an email address and password to sign in, you can migrate your existing
account to use a social login associated with that same email address instead.

Warning - Once you migrate your account to use social login, you cannot revert to your old email/password sign in method.

To migrate your account to Google social login:

1. Select Google on the sign in screen
2. Choose your preferred account from the list
3. A confirmation prompt will display and warn that you cannot revert to your old sign in method if you proceed with the migration to social login
4. Select Confirm to continue migration

To migrate your account to GitHub social login:

1. Select Github on the sign in screen
2. Select Authorize on the Authorize Redis Okta Auth Github prompt
3. Enter your GitHub password to Confirm access
4. A confirmation prompt will display and warn that you cannot revert to your old sign in method if you proceed with the migration to social login
5. Select Confirm to continue migration

Updated: January 12, 2022